



## Introduction

Intelligent Home enlisted Torque IT to conduct an independent infrastructure review to identify areas of sub-optimal performance, security, user interaction and infrastructure, and to provide an overview of any potential concerns.

## Project Scope

- ❖ Conduct independent infrastructure review
- ❖ Identify and report any potential problems
- ❖ Provide recommendations based on client goals
- ❖ Reduce time and costs associated with IT support and maintenance

## Contact

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## Solutions Provided

Reporting on the infrastructure review, Torque IT provided detailed analysis on the client's existing infrastructure. Torque IT ensures inclusion of these reviews as part of the new customer process.

Recommendations were also provided for improvements and to get the most out of their existing software and infrastructure.

## Project Benefits

The client was presented with information in a clear and succinct manner enabling them to gain a detailed insight into their current infrastructure and actions to take to improve their infrastructure.

As a result of the infrastructure report, IT support and maintenance can now be performed in less time and at reduced cost due to planned and scheduled support tasks.

## Project Outcomes

Intelligent Home have experienced significant improvement to system function, security and the level of service as a result of adopting the review's recommendations.

## Client Feedback

*"The reports received provided a clear path of actions to take to improve our IT infrastructure and business effectiveness."*

– Paul Turnor, Intelligent Home